

# Terms of use for rental lockers that support transportation IC cards

## (Rental locker usage precautions)

These lockers are rented out to users to temporarily store their belongings. These lockers are only to be used as stipulated by these terms of use. Before using a rental locker, be sure to check its condition. Note that these terms of use are subject to change. Any changes will be announced on our company's website one month before the change.

### 1. Items that cannot be stored

- ① Valuables (cash, marketable securities, cards, jewelry, precious metals, paintings and calligraphic works, antiques, cameras, and other expensive items)  
as well as goods, documents, materials, computers, and other things that are precious to the user.
- ② Cadavers, remains, and ashes as well as stolen items, other items that are illegal to store, and items that might be used for crime, including firearms, swords, drugs, and methamphetamine.
- ③ Toxic, volatile, explosive, or otherwise hazardous material, etc.
- ④ Items that give off an odor as well as items that are unclean, items that are likely to spoil, deteriorate, or break, and items that might stain or damage the rental locker.
- ⑤ Excessively heavy items, animals, and other items considered not suitable for storage.

### 2. Actions taken if items that cannot be stored are put in lockers

In the case of storage during or after the usage period, if a stored item corresponds to or is suspected of corresponding to an item in the previous clause (items that cannot be stored), we might take suitable action depending on the situation, including opening, storing, or discarding the item. If discarding an item costs money, the user will be separately billed for the actual cost.

### 3. Witnessing during use

If doing so is deemed necessary by us, we might choose to witness stored items being put in or removed.

### 4. Usage period

- (1) Service hours: from the first train until the last train.
- (2) Usage period: within three days, including the usage start date. However, the period is calculated by counting one day every morning at 2:00 am, and the usage start date and end date count as one day regardless of hours of use. Even if money is added, belongings will be picked up on the fourth day and separately stored.

### 5. Usage fees

The fees for using a rental locker for one day are as indicated. If a rental locker is used after the usage start date, the indicated fee is charged for each additional day. In this case, the indicated fee is charged once per day regardless of the number of hours of use.

### 6. Payment method

This locker can be paid for with cash or a transportation IC card (Suica, PASMO, etc.).

### 7. Actions taken if stored items are not picked up after the usage period elapses

- (1) If stored items are not picked up after the usage period elapses, we will unlock the locker, check the stored items, move them to our designated location, and store them there for up to 30 days, including the usage start date. In this case, we will charge the additional storage fees indicated in clause 5 while the items are separately stored. However, if a stored item corresponds to or is suspected of corresponding to an item that cannot be stored as described in article 1, we might take suitable action depending on the situation, including discarding the item.
- (2) If stored items are not picked up after the separate storage period elapses, we will assume that the ownership rights have been relinquished and discard the item or take other suitable action as we see fit. If this action costs money, the user will be separately billed for the actual cost.

### 8. If we open a rental locker

- (1) If a stored item corresponds to or is suspected of corresponding to an item that cannot be stored as described in clause 1, we might open the corresponding rental locker even during the usage period and then take action as described in clause 2 depending on the situation.
- (2) If the user loses or misplaces the transportation IC card, they used for locker authentication or the unlocking PIN number receipt (called *the receipt* below), and it is therefore necessary to unlock their locker, we will bill them for our designated locker unlocking agency fee.

### 9. Disclaimer and liability for damages

- (1) We shall not be held liable for damages in any of the following cases:
  - ① Damage resulting from the loss of, damage to, or deterioration of a stored item listed in clause 1 (items that cannot be stored).
  - ② Damage to the user resulting from the loss, duplication, or fraudulent use of their transportation IC card or receipt.
  - ③ Damage to the user resulting from misuse of the rental locker, including mislocking.
  - ④ Damage resulting from the loss of, damage to, or deterioration of a stored item due to natural disasters, incidents, or other examples of force majeure.
  - ⑤ When a relevant government or public office investigates a stored item and then seizes it or demands that it be submitted as evidence.
  - ⑥ Damage resulting from the destruction of, damage to, or theft of a stored item as a result of vandalism to the locker by a third party.
  - ⑦ Any other damage to the user for reasons not attributable to us.
- (2) If the user causes damage to us or a third party as a result of using the locker, the user will be liable for any damages.
- (3) If we are responsible for damage resulting from the destruction of, damage to, deterioration, or theft of a stored item, we will pay no more than 30,000 yen in damages.
- (4) The regulations in (1), (2), and (3) above also apply to items being stored as described in clauses 7 and 8.

### 10. Transportation IC card and receipt handling

- (1) If you lose your transportation IC card and cannot unlock your locker or lose your receipt, immediately report it to us and submit the designated documents.
- (2) We shall not be held responsible if the loss of a transportation IC card or receipt results in a third party unlocking your locker without authorization. The user is responsible for keeping their receipt safe.
- (3) When picking up an item that has been separately stored, we will request that the user submit their transportation IC card, their receipt and ID, or an acceptable alternative. Note that additional storage fees must be paid in cash.
- (4) If the user cannot open their locker because they have lost their transportation IC card or receipt and we end up opening their locker, we will request that the user submit designated documents as well as an ID for the purpose of identity verification, and we will also have the user fill in their contact information, etc. At this time, we might also request copies of any required certificates, etc. We will also take the above action to verify the identity of the user upon delivering an item that has been separately stored as described in (3) above.

**Tokyo Station Service Co., Ltd.**  
Business hours 8:00 to 21:00  
(Open all year round, the next day will be available after 21:00)

# Rental locker terms of use (key type)

## (Rental locker usage precautions)

These lockers are rented out to users to temporarily store their belongings. These lockers are only to be used as stipulated by these terms of use. Before using a rental locker, be sure to check its condition. Note that these terms of use are subject to change. Any changes will be announced on our company's website one month before the change.

### 1. Items that cannot be stored

- ① Valuables (cash, marketable securities, cards, jewelry, precious metals, paintings and calligraphic works, antiques, cameras, and other expensive items)  
as well as goods, documents, materials, computers, and other things that are precious to the user.
- ② Cadavers, remains, and ashes as well as stolen items, other items that are illegal to store, and items that might be used for crime, including firearms, swords, drugs, and methamphetamine.
- ③ Toxic, volatile, explosive, or otherwise hazardous material, etc.
- ④ Items that give off an odor as well as items that are unclean, items that are likely to spoil, deteriorate, or break, and items that might stain or damage the rental locker.
- ⑤ Excessively heavy items, animals, and other items considered not suitable for storage.

### 2. Actions taken if items that cannot be stored are put in lockers

In the case of storage during or after the usage period, if a stored item corresponds to or is suspected of corresponding to an item in the previous clause (items that cannot be stored), we might take suitable action depending on the situation, including opening, storing, or discarding the item. If discarding an item costs money, the user will be separately billed for the actual cost.

### 3. Witnessing during use

If doing so is deemed necessary by us, we might choose to witness stored items being put in or removed.

### 4. Usage period

- (1) Service hours: from the first train until the last train.
- (2) Usage period: within three days, including the usage start date. However, the period is calculated by counting one day every morning at 2:00 am, and the usage start date and end date count as one day regardless of hours of use. Even if money is added, belongings will be picked up on the fourth day and separately stored.

### 5. Usage fees

The fees for using a rental locker for one day are as indicated. If a rental locker is used after the usage start date, the indicated fee is charged for each additional day. In this case, the indicated fee is charged once per day regardless of the number of hours of use.

### 6. Payment method

This locker can only be used with cash (100-yen coins).

### 7. Actions taken if stored items are not picked up after the usage period elapses

- (1) If stored items are not picked up after the usage period elapses, we will unlock the locker, check the stored items, move them to our designated location, and store them there for up to 30 days, including the usage start date. In this case, we will charge the additional storage fees indicated in clause 5 while the items are separately stored. However, if a stored item corresponds to or is suspected of corresponding to an item that cannot be stored as described in article 1, we might take suitable action depending on the situation, including discarding the item.
- (2) If stored items are not picked up after the separate storage period elapses, we will assume that the ownership rights have been relinquished and discard the item or take other suitable action as we see fit. If this action costs money, the user will be separately billed for the actual cost.

### 8. If we open a rental locker

If a stored item corresponds to or is suspected of corresponding to an item that cannot be stored as described in clause 1, we might open the corresponding rental locker even during the usage period and then take action as described in clause 2 depending on the situation.

### 9. Disclaimer and liability for damages

(1) We shall not be held liable for damages in any of the following cases:

- ① Damage resulting from the loss of, damage to, or deterioration of a stored item listed in clause 1 (items that cannot be stored).
  - ② Damage to the user resulting from the loss, duplication, or fraudulent use of the key.
  - ③ Damage to the user resulting from misuse of the rental locker, including mislocking.
  - ④ Damage resulting from the loss of, damage to, or deterioration of a stored item due to natural disasters, incidents, or other examples of force majeure.
  - ⑤ When a relevant government or public office investigates a stored item and then seizes it or demands that it be submitted as evidence.
  - ⑥ Damage resulting from the destruction of, damage to, or theft of a stored item as a result of vandalism to the locker by a third party.
  - ⑦ Any other damage to the user for reasons not attributable to us.
- (2) If the user causes damage to us or a third party as a result of using the locker, the user will be liable for any damages.
- (3) If we are responsible for damage resulting from the destruction of, damage to, deterioration, or theft of a stored item, we will pay no more than 30,000 yen in damages.
- (4) The regulations in (1), (2), and (3) above also apply to items being stored as described in clauses 7 and 8.

### 10. Key storage and loss

- (1) The user is responsible for keeping the key safe after it is used to lock the rental locker.
- (2) If you lose the key, immediately report it to our company by using the contact information below. If we open a locker, we will request that the user submit designated documents as well as an ID for the purpose of identity verification, and we will also have the user fill in their contact information, etc. At this time, we might also request copies of any required certificates, etc. We will also take the above action to verify the identity of the user upon delivering an item that has been separately stored. Note that we will also charge 1,500 yen (the actual cost) to replace the locking device as well as our designated unlocking agency fee.

**Tokyo Station Service Co., Ltd.**

**Business hours 8:00 to 21:00**

**(Open all year round, the next day will be available after 21:00)**